## **Phone Survey Protocol**

## **Phone Survey: Switching from Full Time to Part Time**

- 1. What is your academic goal at PCC?
- 2. Have you chosen a major?
  - a. If so, how confident are you about your choice?
  - b. If not, why haven't you chosen a major?
- 3. What can PCC do to help you complete your academic goals?
- 4. What can you do to ensure that you complete your goals?
- 5. Why did you decide to switch from being a full-time to part-time student?
  - a. What role did your instructors play in your decision to switch from being a full-time student to being a part-time student?
- 6. *If work was not included in the #5 answer(s)* -- Did work influence your decision to become a part-time student?
  - a. If work influenced your decision, how so?
    - i. What kind of job(s) do you have?
    - ii. How many hours do you work each week?
- 7. Did you apply for financial aid?
  - a. If so, did you get it?
  - b. If not, why didn't you get it?
  - c. What role did financial aid play in your decision to change from being full time to part time?
- 8. If you would like to return to being a full-time student, what would you need to do?
  - a. What would PCC need to do?
- 9. Has anyone influenced your decision to switch from being full-time to part-time?
  - a. If so, how did this person influence your decision?

## Phone Survey: Switching from Part Time to Full Time

- 1. What is your academic goal at PCC?
- 2. Have you chosen a major?
  - a. If so, how confident are you about your choice?
  - b. If not, why haven't you chosen a major?
- 3. What can PCC do to help you complete your academic goals?
- 4. What can you do to ensure that you complete your goals?
- 5. Why did you decide to switch from being a part-time student to being a full-time student?
  - a. What role did your instructors play in your decision to switch from being a parttime student to being a full-time student?
- 6. *If work was not included in the #5 answer(s)* -- Did work influence your decision to become a full-time student?
  - a. If work influenced your decision, how so?
    - i. Where kind of job(s) do you have?
    - ii. How many hours do you work each week?
- 7. Did you apply for financial aid?
  - a. If so, did you get it?
  - b. If not, why didn't you get it?
  - c. What role did financial aid play in your decision to change from being part-time to full-time?
- 8. Has anyone influenced your decision to switch from being part-time to full-time?
  - a. If so, how did they influence your decision?