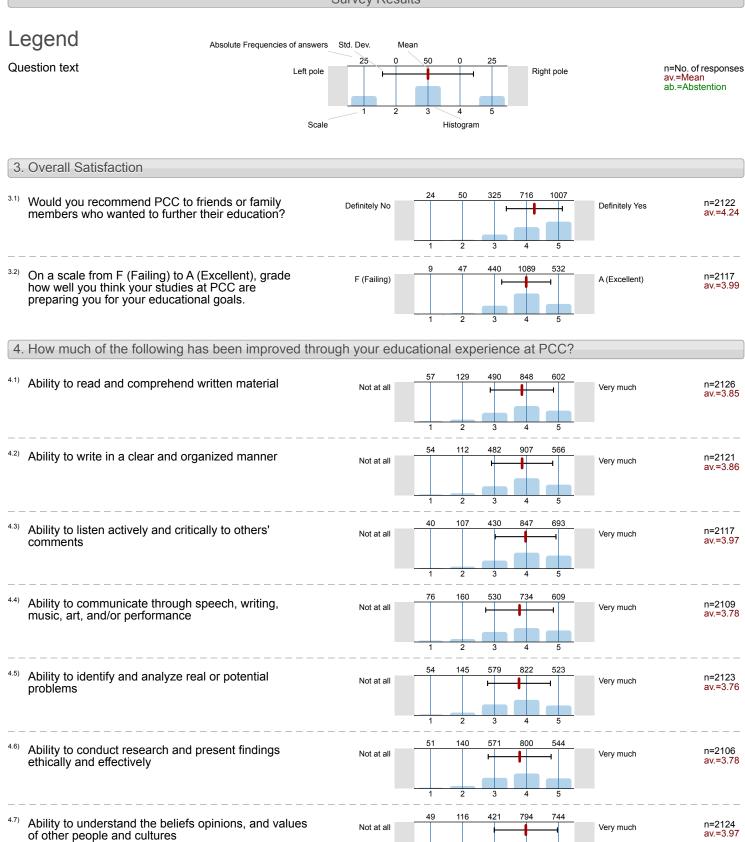
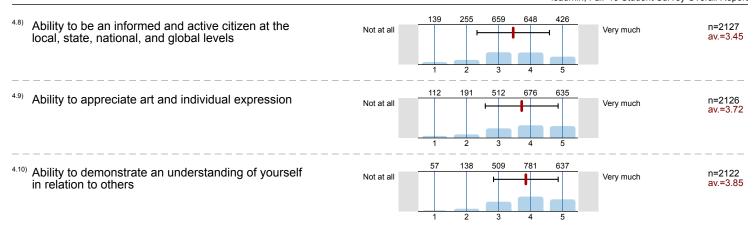
Fall '13 Student Survey Overall Report

No. of responses = 2838

Survey Results

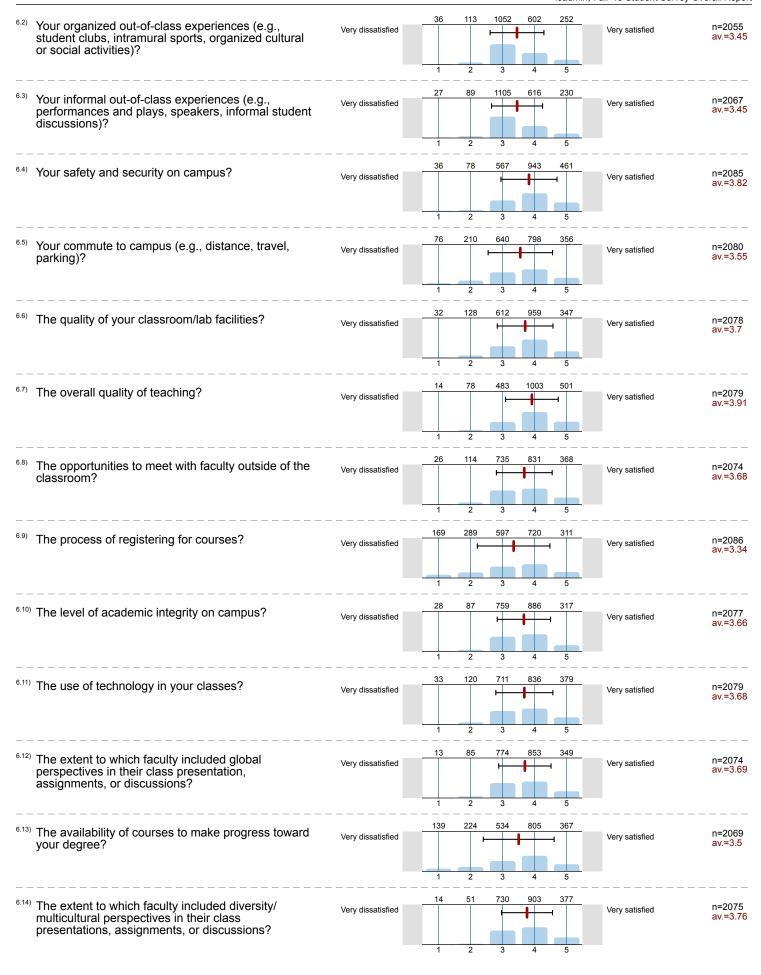


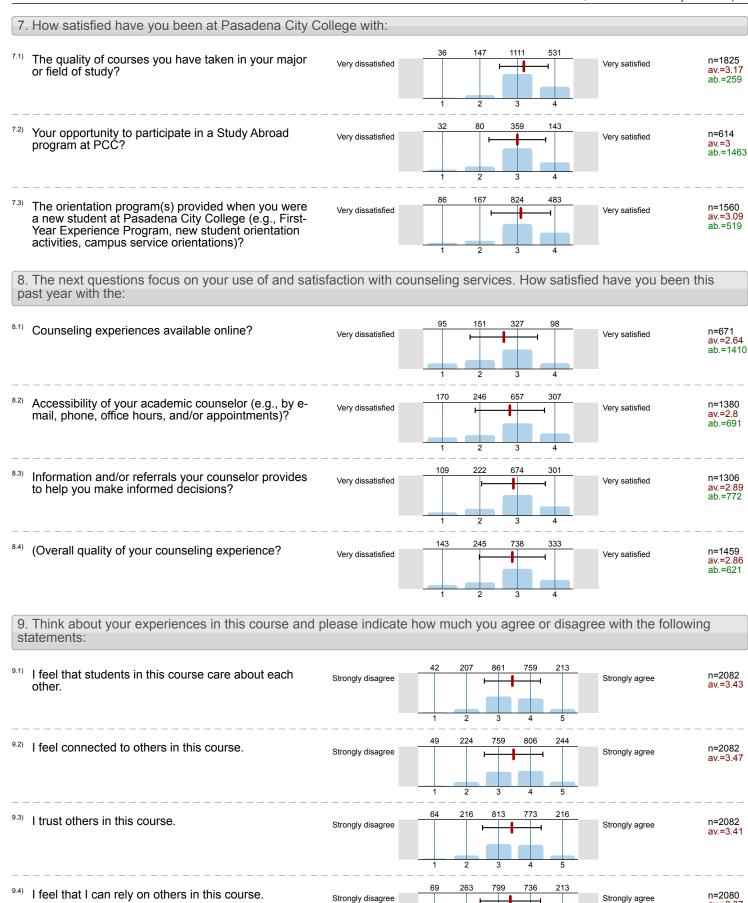


5. Some of Pasadena City College's support services are listed below. For each support service, indicate your satisfaction with that service during Fall 2012. If you did not use the service, mark "Did not use."



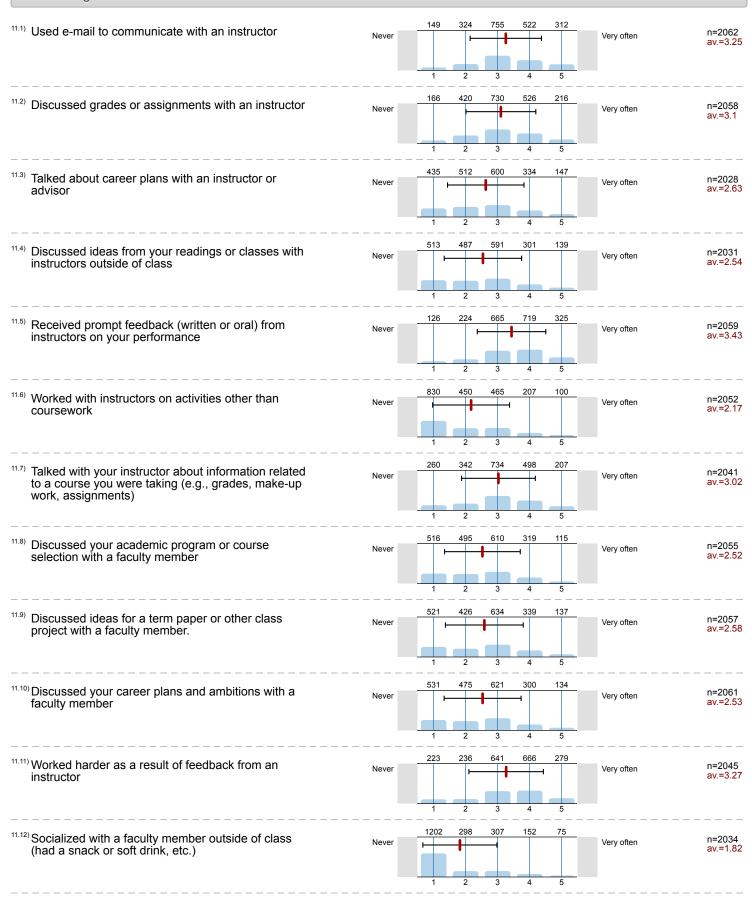


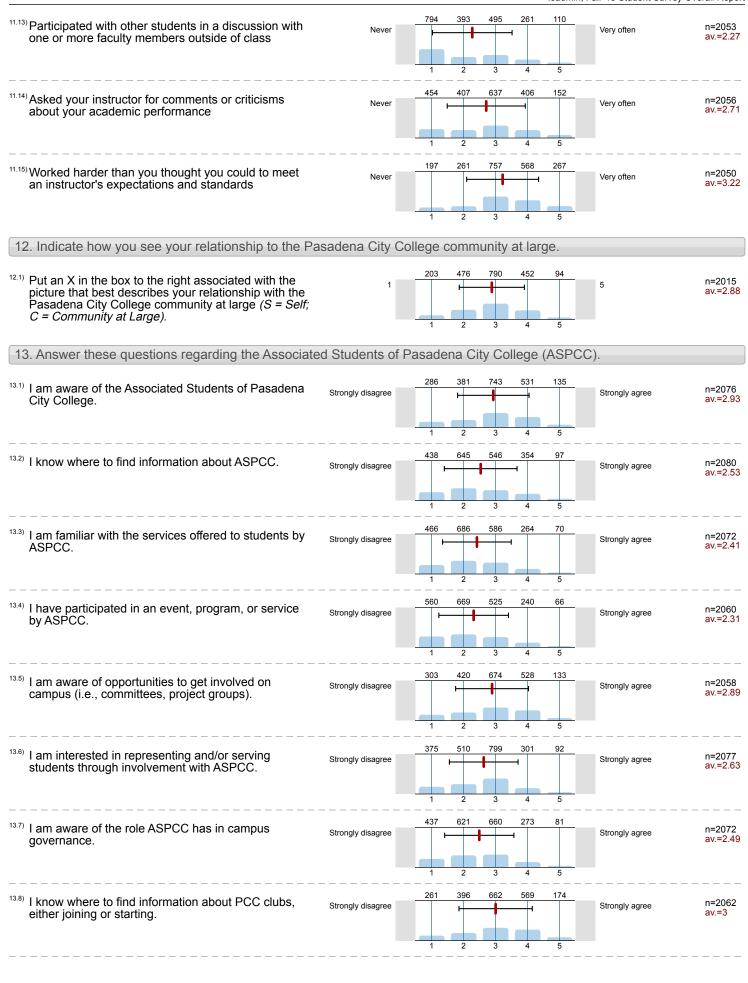






11. In your experience at Pasadena City College during the current school year, about how often have you done each of the following?





| ^{13.9)} I am interested in becoming involved with clubs at PCC. | Strongly disagree | 190 | 303 | 757 | 565 ——————————————————————————————————— | 259 | Strongly agree | n=2074 av.=3.19 |
|--|--------------------------------------|--------|---------|---------|--|-----------|--------------------|--------------------|
| | | 1 | 2 | 3 | 4 | 5 | | |
| 13.10) I believe that ASPCC appropriately represents the | Strongly disagree | 207 | 273 | 1116 | 351 | 121 | Strongly agree | n=2068 |
| ^{13.10)} I believe that ASPCC appropriately represents the students of Pasadena City College. | Ottorigiy disagree | | | | | | Oliongly agree | n=2068 av.=2.95 |
| | | 1 | 2 | 3 | 4 | 5 | | |
| 14. Please tell us a little bit about yourself. | | | | | | | | |
| 14.1) How many other colleges are you enrolled in for credi | t this semester? | | | | | | | |
| 0 | | | | | | | | n=2065 |
| | 1 | | | | | | | |
| | 2 () | | | | | | | |
| 3 📗 | | | | | | | 19 | |
| 4+ 🗍 | | | | | | | 94 | |
| 14.2) How many hours per week do you work for wages? | | | | | | | | |
| 0 | | | | | | | 1044 | n=2033 |
| | 1 - 9 |) | | | | | 145 | |
| 10 - 19 | | | | | | | 277 | |
| 20 - 29 | | | | | | | 313 | |
| | 30 - 39 | | | | | | 152 | |
| | 40+ | | | | | | 102 | |
| | ts have obtained? | Resnor | nd usir | na the | naren | t with th | e highest level of | education |
| What is the highest level of education that your parein | 0 - Don't know | | ia asii | ig tile | parci | vvidi di | 220 | n=2051 |
| 1 - No education to | | _ | | | | | 295 | |
| | 1 - No education to some high school | | | | | | | |
| 2 - High school graduate 3 - Some college or technical school | | | | | | | 379 | |
| 4 - Associate's degree | | | | | | | 144 | |
| 5 - Four-year college degree (Bachelor's) | | | | | | | 332 | |
| 6 - Master's degree | | | | | | | 156 | |
| 7 - Doctorate or professional degree (PhD, MD, etc.) | | | | | | 81 | | |
| | | : | | | | | | |
| 14.4) How many people live in your family unit (household)? | ? | | | | | | | |
| | 1 | | | | | | 112 | n=2061 |
| | 2 | | | | | | 239 | |
| | 3 | | | | | | 406 | |
| | 4 | | | | | | 641 | |
| | 5 | | | | | | 380 | |
| | 6 | | | | | | 154 | |
| | 7 🗍 | | | | | | 74 | |
| | 8 () | | | | | | 33 | |
| | 9 I | | | | | | 12 | |
| | 10 or more T | | | | | | 10 | |

| \$0 - \$5,999 | 00.10 |
|---|--------|
| Ψ0 - Ψ0,999 | n=2042 |
| \$6,000 - \$11,999 | |
| \$12,000 - \$23,999 | |
| \$24,000 - \$29,999 | |
| \$30,000 - \$41,999 | |
| \$42,000 - \$59,999 | |
| \$60,000 and over | |
| Don't know 818 | |
| Are you the first member of your immediate family to attend college? (e.g. father, mother, brothers, sisters) | |
| Yes 750 | n=2055 |
| No 1305 | |
| 14.7) Have any of your extended family members attended college? (e.g. grandparents, uncles, aunts, cousins) | |
| Yes 1633 | n=2044 |
| No 411 | |
| 14.8) Are you Spanish/Hispanic/Latino (include Chicano)? | |
| Yes935 | n=2033 |
| No 1098 | |
| 14.9) If you answered No to the previous question please indicate your race below: | |
| African American 102 | n=2838 |
| Asian/Pacific Islander 641 | |
| Filipino () | |
| Native American 20 | |
| White | |
| Other 157 | |

Profile

Compilation:

Fall '13 Student Survey Overall Report

Values used in the profile line: Mean

3. Overall Satisfaction

- 3.1) Would you recommend PCC to friends or family members who wanted to further their education?
- 3.2) On a scale from F (Failing) to A (Excellent), grade how well you think your studies at PCC are preparing you for your educational goals.

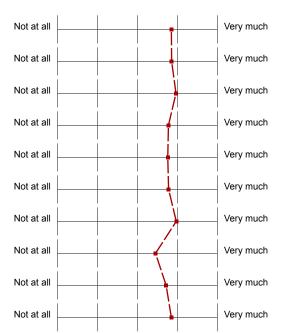


n=2122 av.=4.24md=4.0@dev.=0.88

n=2117 av.=3.99md=4.00dev.=0.77

4. How much of the following has been improved through your educational experience at PCC?

- 4.1) Ability to read and comprehend written material
- 4.2) Ability to write in a clear and organized manner
- 4.3) Ability to listen actively and critically to others' comments
- 4.4) Ability to communicate through speech, writing, music, art, and/or performance
- 4.5) Ability to identify and analyze real or potential problems
- 4.6) Ability to conduct research and present findings ethically and effectively
- ^{4.7)} Ability to understand the beliefs opinions, and values of other people and cultures
- ^{4.8)} Ability to be an informed and active citizen at the local, state, national, and global levels
- 4.9) Ability to appreciate art and individual expression
- 4.10) Ability to demonstrate an understanding of yourself in relation to others



n=2126 av.=3.85md=4.00dev.=0.99

n=2121 av.=3.86md=4.0@dev.=0.96

n=2117 av.=3.97md=4.00dev.=0.95

n=2109 av.=3.78md=4.0@dev.=1.06

n=2123 av.=3.76md=4.00dev.=0.98

n=2106 av.=3.78md=4.0@dev.=0.98

n=2124 av.=3.97md=4.0@dev.=0.99

n=2127 av.=3.45md=4.0@dev.=1.13

n=2126 av.=3.72md=4.0@dev.=1.14

n=2122 av.=3.85md=4.0@dev.=1.01

5. Some of Pasadena City College's support services are listed below. For each support service, indicate your satisfaction with that service during Fall 2012. If you did not use the service, mark "Did not use."

5.1) Bookstore

5.2) Campus Dining Services

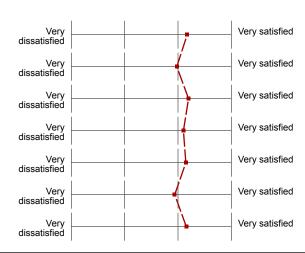
5.3) Learning Assistance Center

^{6.4)} Online Admissions Application Process

LancerLink online resources

5.6) Testing/Assessment Services (Placement Tests)

5.7) Support for Canvas/Learning Management System



n=1977 av.=3.17md=3.00dev.=0.68

n=1482 av.=2.98md=3.0@ev.=0.74

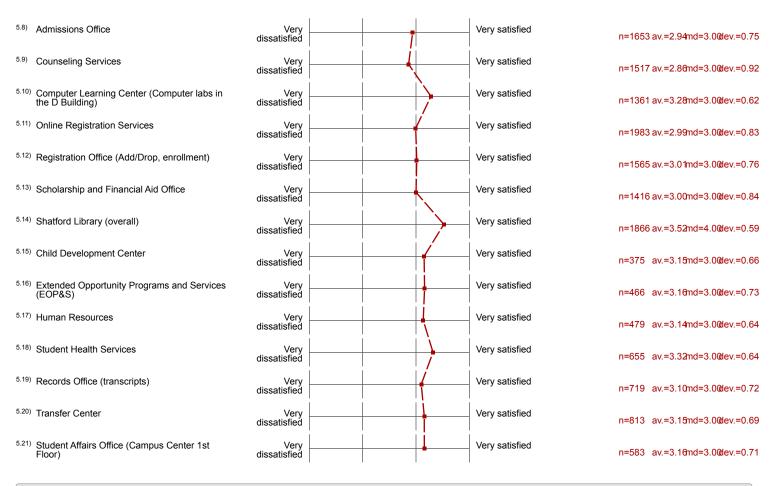
n=1278 av.=3.20md=3.00dev.=0.64

n=1815 av.=3.10md=3.00dev.=0.72

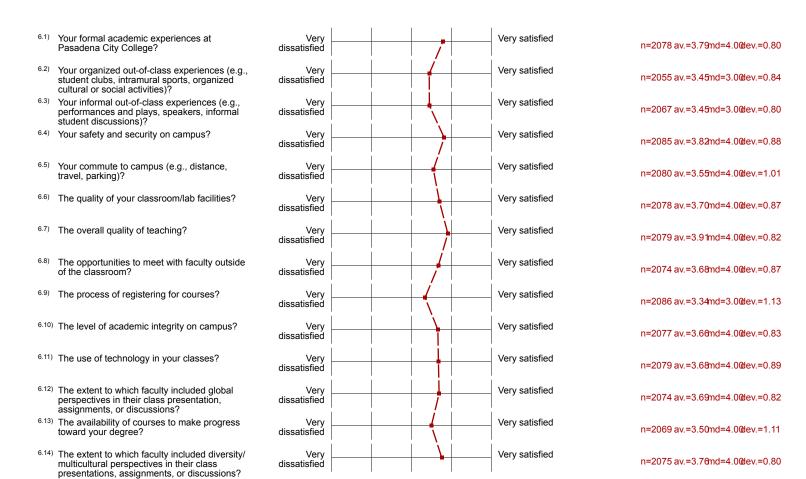
n=1856 av.=3.15md=3.0@dev.=0.71

n=1680 av.=2.94md=3.0@lev.=0.72

n=1604 av.=3.16md=3.0@lev.=0.70

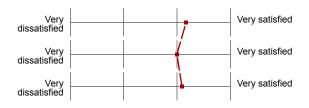


6. How satisfied are you with the overall quality of:



7. How satisfied have you been at Pasadena City College with:

- 7.1) The quality of courses you have taken in your major or field of study?
- 7.2) Your opportunity to participate in a Study Abroad program at PCC?
- 7.3) The orientation program(s) provided when you were a new student at Pasadena City College (e.g., First-Year Experience Program, new

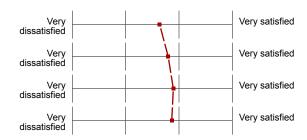


n=1825 av.=3.17md=3.00dev.=0.65 n=614 av.=3.00md=3.00dev.=0.76

n=1560 av.=3.09md=3.00dev.=0.79

8. The next questions focus on your use of and satisfaction with counseling services. How satisfied have you been this past year with the:

- 8.1) Counseling experiences available online?
- 8.2) Accessibility of your academic counselor (e.g., by e-mail, phone, office hours, and/or appointments)?
- 8.3) Information and/or referrals your counselor provides to help you make informed decisions?
- 8.4) (Overall quality of your counseling experience?



n=671 av.=2.64md=3.0@dev.=0.90

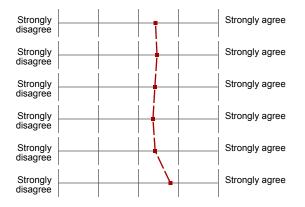
n=1380 av.=2.80md=3.00dev.=0.92

n=1306 av.=2.89md=3.0@dev.=0.85

n=1459 av.=2.86md=3.00dev.=0.88

9. Think about your experiences in this course and please indicate how much you agree or disagree with the following statements:

- 9.1) I feel that students in this course care about each other.
- 9.2) I feel connected to others in this course
- 9.3) I trust others in this course.
- ^{9.4)} I feel that I can rely on others in this course.
- 9.5) I feel confident that others in this course will support me.
- 9.6) I feel that I am given ample opportunities to learn in this course.



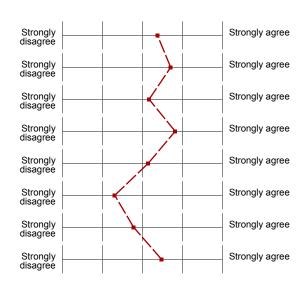
n=2082 av.=3.47md=4.0dev.=0.92 n=2082 av.=3.41md=3.0dev.=0.92 n=2080 av.=3.37md=3.0dev.=0.94 n=2078 av.=3.42md=3.0dev.=0.92

n=2082 av.=3.43md=3.00dev.=0.88

n=2078 av.=3.80md=4.0@dev.=0.88

10. Think about your overall experience at PCC and indicate how much you agree or disagree with the following statements:

- 10.1) I have friends at this school to whom I can tell anything.
- 10.2) I feel that this school satisfies my educational goals.
- 10.3) I feel that I matter to other students at this school.
- ^{10.4)} I feel that this school gives me ample opportunities to learn.
- 10.5) I feel close to others at this school.
- 10.6) I feel that this school does not promote a desire to learn.
- 10.7) I regularly talk to others at this school about personal matters.
- ^{10.8)} I share the educational values of others at this school.



n=2058 av.=3.38md=4.0ddev.=1.19
n=2057 av.=3.71md=4.0ddev.=0.86
n=2055 av.=3.17md=3.0ddev.=0.96
n=2056 av.=3.82md=4.0ddev.=0.81
n=2053 av.=3.15md=3.0ddev.=1.03
n=2049 av.=2.31md=2.0ddev.=1.03
n=2054 av.=2.78md=3.0ddev.=1.12

n=2056 av.=3.48md=4.00dev.=0.88

^{10.9)} I feel that I can rely on others at this school.

^{10.10)}I am satisfied with my learning at this school.



n=2053 av.=3.19md=3.0@dev.=0.97

n=2056 av.=3.79md=4.0@dev.=0.83

11. In your experience at Pasadena City College during the current school year, about how often have you done each of the following?

11.1) Used e-mail to communicate with an instructor

11.2) Discussed grades or assignments with an instructor

11.3) Talked about career plans with an instructor or advisor

11.4) Discussed ideas from your readings or classes with instructors outside of class

11.5) Received prompt feedback (written or oral) from instructors on your performance

11.6) Worked with instructors on activities other than coursework

11.7) Talked with your instructor about information related to a course you were taking (e.g., grades, make-up work, assignments)

11.8) Discussed your academic program or course selection with a faculty member

11.9) Discussed ideas for a term paper or other class project with a faculty member.

11.10) Discussed your career plans and ambitions with a faculty member

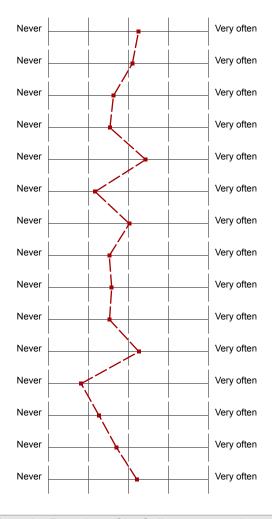
11.11) Worked harder as a result of feedback from an instructor

11.12) Socialized with a faculty member outside of class (had a snack or soft drink, etc.)

11.13) Participated with other students in a discussion with one or more faculty members outside of class

^{11.14)} Asked your instructor for comments or criticisms about your academic performance

11.15) Worked harder than you thought you could to meet an instructor's expectations and standards



n=2062 av.=3.25md=3.0@dev.=1.11

n=2058 av.=3.10md=3.00dev.=1.09

n=2028 av.=2.63md=3.00dev.=1.19

n=2031 av.=2.54md=3.00dev.=1.21

n=2059 av.=3.43md=4.0@ev.=1.07

n=2052 av.=2.17md=2.00dev.=1.20

n=2041 av.=3.02md=3.00dev.=1.15

n=2055 av.=2.52md=3.0@dev.=1.18

n=2057 av.=2.58md=3.00dev.=1.22

n=2061 av.=2.53md=3.0@ev.=1.20

n=2045 av.=3.27md=3.0@ev.=1.16

n=2034 av.=1.82md=1.0@dev.=1.16

n=2053 av.=2.27md=2.0@dev.=1.24

n=2056 av.=2.71md=3.0@dev.=1.22

n=2050 av.=3.22md=3.0@dev.=1.12

12. Indicate how you see your relationship to the Pasadena City College community at large

12.1) Put an X in the box to the right associated with the picture that best describes your relationship with the Pasadena City College community at



n=2015 av.=2.88md=3.00dev.=1.02

13. Answer these questions regarding the Associated Students of Pasadena City College (ASPCC)

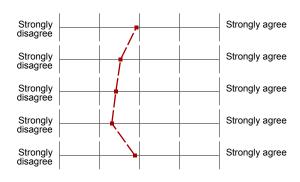
13.1) I am aware of the Associated Students of Pasadena City College.

13.2) I know where to find information about ASPCC.

13.3) I am familiar with the services offered to students by ASPCC.

^{13.4)} I have participated in an event, program, or service by ASPCC.

13.5) I am aware of opportunities to get involved on campus (i.e., committees, project groups).



n=2076 av.=2.93md=3.0dev.=1.12

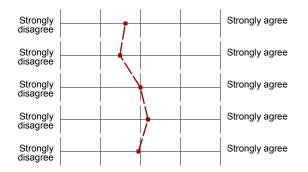
n=2080 av.=2.53md=2.0@dev.=1.14

n=2072 av.=2.41md=2.0@lev.=1.07

n=2060 av.=2.31md=2.0@lev.=1.09

n=2058 av.=2.89md=3.0@dev.=1.14

- 13.6) I am interested in representing and/or serving students through involvement with ASPCC.
- 13.7) I am aware of the role ASPCC has in campus governance.
- ^{13.8)} I know where to find information about PCC clubs, either joining or starting.
- $^{13.9)}\,$ I am interested in becoming involved with clubs at PCC.
- ^{13.10)}I believe that ASPCC appropriately represents the students of Pasadena City College.



n=2077 av.=2.63nd=3.0@lev.=1.07
n=2072 av.=2.49nd=2.0@lev.=1.08
n=2062 av.=3.00nd=3.0@lev.=1.15
n=2074 av.=3.19nd=3.0@lev.=1.12
n=2068 av.=2.95nd=3.0@lev.=0.97